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**Version of DD of Month YYYY**

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ANNEX I

**List of new standards to be drafted, list of existing standards to be revised as referred to in Article 1(1)**

**Table 1: List of new harmonised standards to be drafted and deadlines for their adoption**

|  |  |  |
| --- | --- | --- |
| **Reference information** | | **Deadline for the adoption** **by the ESOs** |
| 1. | Harmonised standard(s) setting up requirements on the accessibility of non ICT information related to products | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |
| 2. | Harmonized standard for the accessibility of support services related to products and services (help desks, call centres, technical support, relay services and training services) | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |
| 3. | Harmonized standard for the accessibility of emergency communications and for the answering of emergency communications by the PSAPs (including to the single European Emergency number 112) | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |

**Table 2: List of existing European standards to be revised and deadlines for their adoption as harmonised standards**

|  |  |  |
| --- | --- | --- |
| **Reference information** | | **Deadline for the adoption by the ESOs** |
| 1. | EN 301 549 Accessibility requirements for ICT products and services | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |
| 2. | EN 17161:2019 Design for All - Accessibility following a Design for All approach in products, goods and services - Extending the range of users | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |
| 3. | EN 17210Accessibility and usability of the built environment - Functional requirements | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |

ANNEX II

**List of existing standards to be revised as referred to in Article 1(2)**

**Table 1: List of existing harmonised standards to be revised and deadlines for their adoption**

|  |  |  |
| --- | --- | --- |
| **Reference information** | | **Deadline for the adoption by the ESOs** |
| 1. | EN 301 549 Accessibility requirements for ICT products and services | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |

ANNEX III

**List of existing European Standardisation deliverables to be revised as referred to in Article 1(3)**

|  |  |  |
| --- | --- | --- |
| **Reference information** | | **Deadline for the adoption by the ESOs** |
| 1. | CEN/CLC/ETSI TR 101551 Guidelines on the use of accessibility award criteria suitable for public procurement of ICT products and services in Europe | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |
| 2. | CEN/CLC/ETSI/TR 101 552 Guidance for the application of conformity assessment to accessibility requirements for public procurement of ICT products and services in Europe | [DD.MM.YYYY]/[XX months after notification of this Decision to the ESOs] |

ANNEX IV

**Requirements for the standards referred to in Article 1**

**Part A. General requirements**

**1.** **Legal requirements to be supported** **by the harmonised standards**

The harmonised standards shall support application of relevant accessibility requirements referred to in Article 4 and set out in Annex I and III to Directive (EU) 2019/882 and Article 4 of Directive (EU) 2016/2102.

The harmonised standards shall provide detailed technical scientific, processual or methodological specifications of accessibility requirements, with regard to the design and production of products and provision of services with the purpose of allowing compliance with relevant accessibility requirements of that Directive.

The structure of a harmonised standard shall be such that a clear distinction can be made between its clauses and sub-clauses that are necessary for compliance with the accessibility requirements of Directive 2019/882 and those that are not. The relationship between the clauses and sub-clauses of a harmonised standard and the requirements of Directive 2019/882 shall be indicated in the Annexes Z to each standard. The accessibility requirements shall be taken into account from the beginning and throughout the entire process of developing of standards.

All the harmonised standards shall indicate in Annex Z the relationship between the clauses and sub-clauses of the harmonised standard and the requirements of section VI of Annex I of Directive 2019/882.

The harmonised standards shall give specific provisions for specific accessibility requirements related to specific products and services, including to the built environment where the services under the scope of this directive are provided, as set in Annex I and III of the Directive (EU) 2019/882. These product and service specific provisions include methods for the verification of compliance with such provisions. Based on this request the harmonised standards must not support any other legal requirements than those referenced in the first paragraph of this point 1 and in particular shall not:

* make any references to Directive 2019/882 and any other legal act referred therein or reproduce its requirements in their normative body
* modify any definitions set by Directive 2019/882 or referred therein and in any other legal act referred therein or define any legally relevant terms not defined Directive 2019/882 itself or in any other legal act referred therein
* address any requirements, responsibilities, contractual arrangements or obligations for any economic operator including notified or other bodies or market surveillance authorities, and
* contain any provisions concerning conformity assessment procedures, related documents or technical file as regulated by Directive 2019/882 or any other legal act referred therein

Where a definition in a harmonised standard differs from a definition of the same term set out in Directive 2019/882 or any other legal act referred therein, the definitions in the harmonised standard has to be aligned to those in the legal acts

**2.** **Legal requirements to be covered by an individual harmonised standard**

When a harmonised standard listed in Annex I to this Decision does not cover all the accessibility requirements, which are applicable to the products and services or other EU legal acts falling under the scope of Directive (EU) 2019/882, the standard shall indicate in Annex Z information on the requirements applicable to those products and services or other EU legal acts that are not covered or only partially covered by it. Where a harmonised standard contains technical specifications that do not support application of accessibility requirements set out in Annex I and Annex III to Directive (EU) 2019/882, such technical specifications shall be clearly distinguished from the specifications supporting the accessibility requirements.

Where appropriate, the harmonised standard shall include information as to whether a particular requirement is addressed with regard to the design, manufacturing, or packaging of the device.

**3. License free application of harmonised standards**

Each harmonised standard shall clearly state that compliance with its requirements and specifications and in particular, when applying written or visual warnings, signs, pictograms or markings as specified in it to a product, its package or accompanying documents, is license free.

The harmonised standards shall be available free of charge for non for profit organisations.

**Part B. Specific requirements for drafting new standards listed in Table 1 of Annex I**

**1. Requirements for all standards**

The harmonised standards shall maximise the level of accessibility and ensure interoperability including with assistive devices in such a way as to maximise their foreseeable use by persons with disabilities. Standards shall reflect the generally acknowledged state of art.

**2. Requirements** **for specific standards**

**2.1 Standards on accessibility listed in Table 1 of Annex I**

1. The harmonised standard setting up requirements on the accessibility of non-ICT information related to products shall describe the technical solutions for accessibility to ensure conformity with the following requirement set in Annex I of Directive 2019/882:

Annex I section 1 (b) Annex I section II

Also covering Annex I section III (a) and (b)

Also covering Section IV (c) and (d) transport

Also covering Section IV(e) ii banking information

Excluding Section IV (f) ebooks

2. The harmonised standard for the accessibility of support services related to products and services (help desks, call centres, technical support, relay services and training services) shall describe the technical solutions for accessibility to ensure conformity with the following requirement set in Annex I of Directive 2019/882:

Section 1.3 for products and Section III (d) for services.

3. The harmonised standard for the accessibility of emergency communications and answering emergency communications (including to the single European emergency number 112) should support the implementation of Article 109 of Directive (EU) 2018/1972 and shall describe the technical solutions for accessibility to ensure conformity with the following requirements set in Annex I of Directive 2019/882:

Section III, Section IV andSection V

**Part C. Specific requirements for revision of existing standards listed in Table 2 of Annex I and Table 1 of Annex II**

**1. Requirements for all standards**

The harmonised standards shall maximise the level of accessibility and ensure interoperability including with assistive devices in such a way as to maximise their foreseeable use by persons with disabilities. Standards shall reflect the generally acknowledged state of art. Standards listed in Table 2 of Annex I and Table 1 of Annex II shall be revised to describe the technical solutions for accessibility to ensure conformity with the accessibility requirements of Annex I and III of Directive 2019/882 and Article 4 of Directive (EU) 2016/2102, except those included in part B of this annex, namely those covered by new standards.

**2. Requirements** **for specific standards**

2.1.Existing harmonised standard EN 301 549: v3.2.1 2021 covering accessibility requirements of ICT products and services shall be revised. The harmonised standard shall describe the technical solutions for accessibility to ensure conformity with the accessibility requirements of Annex I section I, II, III, IV [excluding point (f) of section IV on e-books] of Directive 2019/882 except for those included in part B of this annex, namely those covered by new standards.

2.2 Existing standard EN 17161:2019 covering accessibility following a Design for all approach shall be revised. The harmonised standard shall describe the technical solutions for functions of services that fulfil the accessibility requirements set out in Annex I to this Directive in accordance with Section VI thereof.

2.3. Existing standard EN 17210:2021 covering accessibility requirements of the built environment shall be revised. The harmonised standard shall describe the technical solutions for accessibility to ensure conformity with the accessibility requirements of Annex III of Directive 2019/882.

2.4. Existing harmonised standard EN 301 549: v3.2.1 2021 covering accessibility requirements of ICT products and services shall be revised. The harmonised standard shall describe the technical solutions for accessibility to ensure conformity with the accessibility requirements of article 4 of Directive (EU) 2016/2102

**Part D. Specific requirements for revision of existing European standardisation deliverables listed in Table 1 of Annex II**

**Standard (H) EN 301549 listed in Table 2 of Annex I**1. General requirements for websites and mobile apps

Requested harmonised standard(s) shall cover accessibility specifications to be followed when designing, constructing, maintaining and updating websites and mobile applications. They shall provide generally applicable accessibility specifications. Those specifications in support of the implementation of Article 4 of Directive (EU) 2016/2102 shall ensure at least the level of accessibility already established by clauses 9, 10 and 11 of EN 301 549 : v3.2.1 2021

In order to satisfy the accessibility requirements of the Directive such harmonised standard(s) shall provide detailed technical specifications of those requirements, especially with regard to the perceivability, operability, understandability and robustness2

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The established accessibility specifications shall be based on the relevant industry specifications in particular on the specifications established or under development by World

Wide Web Consortium (W3C) in its Web Accessibility Initiative (WAI) and, when relevant, shall be aligned with other globally relevant specifications (e.g. US Access Board’s Section

508 Standards).

1.1 Requirements on perceivability

The requested harmonised standard(s) shall ensure that information and user interface components are presentable to users in ways they can perceive. This means that users must be able to perceive the information being presented (it can't be invisible to all of their senses).

1.2 Requirements on operability

The requested harmonised standard(s) shall ensure that user interface components and navigation are operable. This means that users must be able to operate the interface (the interface should not require interaction that a user cannot perform).

1.3 Requirements on understandability

Information and the operation of user interface shall be understandable. This means that users must be able to understand the information as well as the operation of the user interface (the content or operation should not be beyond their understanding).

1.4 Requirements on robustness

Content shall be robust enough to be interpreted in a reliable manner by a wide variety of user agents, including assistive technologies. This means that users must be able to access the content as technologies advance (as technologies and user agents evolve, the content has toremain accessible).

2 The requirements and their description coincide with the Four Principles of Accessibility defined in W3C Web

Contents Accessibility Guidelines (WCAG) 2.0.EN 4 EN

If any of these requirements are not met, users with disabilities will not be able to use the

Web.

2. Additional requirements for mobile applications

The requested harmonised standard(s) shall further detail the accessibility provisions established in EN 301 549: v3.2.1 2021 to cover all specificities of mobile applications.

The conceptual and technical specificities of mobile devices shall be duly taken into account when establishing accessibility specifications for mobile applications.