



Rail Passenger Rights – What's new in the revised regulation?

Tuesday 10 October, 10.00 to 11.30h

Agenda

- **10.00 – 10.10h** Marie Denninghaus – Opening and housekeeping rules
- **10.10 – 10.25h** Andras Mogyoro – Introduction to the Revised Regulation
- **10.25 – 10.40h** Tommy Zonnekein – SNCB experience
- **10.40 – 10.55h** Daniel Casas – Disability Community Perspective
- **10.55 – 11.05h** Coffee Break
- **11.05 – 11.25h** Q&A
- **11.25h – 11.30h** Marie Denninghaus – Conclusions

Speakers



Marie Denninghaus
(EDF)



Andras Mogyoro (EC)



Tommy Zonnekein
(SNCB)



Daniel Casas
(EDF)

Introduction to Rail Passenger Rights



**Tommy Zonnekein – Accessibility
Programme Manager (SNCB)**

**Daniel Casas – EDF Accessibility
Policy Officer**

The Campaign

To the attention of
Bogusław Liberadzki
Member of the European Parliament

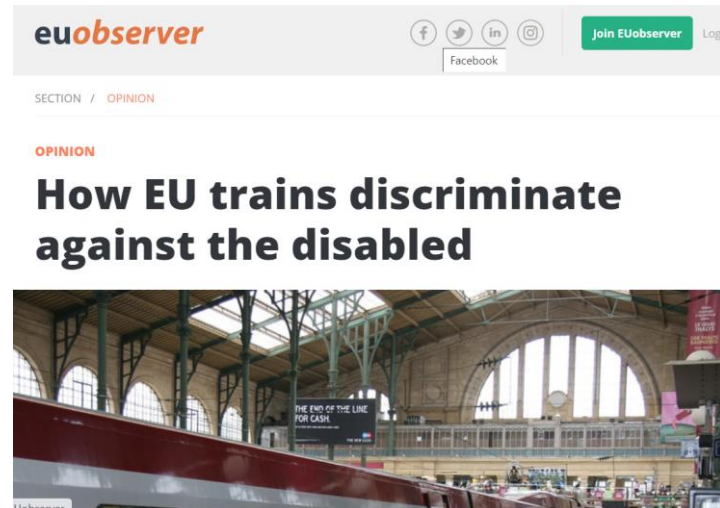
Brussels, 03 March 2020

Don't compromise the right of persons with disabilities to train travel

Dear colleague MEP Mr Boguslaw Liberadzki,

We are writing to you in your quality as rapporteur of the revision of the EU Rail Passenger Rights' Regulation.

As members of the European Parliament's Disability Intergroup, we call on you **not to compromise the [European Parliament's position](#) regarding pre-notification for assistance** for persons with reduced mobility



The screenshot shows the top of an EUobserver article. The header includes the EUobserver logo, social media icons for Facebook, Twitter, LinkedIn, and Instagram, and a 'Join EUobserver' button. Below the header, the article is categorized under 'SECTION / OPINION' and 'OPINION'. The main title of the article is 'How EU trains discriminate against the disabled'. A photograph of a train station platform with a train is visible at the bottom of the article preview.



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Train travel for all!

ENGLISH -

59,709

of 75,000 signatures



First name:

Last name:

Your email:

Country:

Postcode:

Do you have a disability or reduced mobility and need assistance to travel by train?

Train travel is the future: don't exclude us

Dear EU leaders,

Horst Frehe wanted to take the earliest morning train to arrive at his meeting with the German Ministry of Health on time but received a startling reply: the train is running, but assistance for persons with reduced mobility is not available early in the morning. What if a passenger with reduced mobility needs wants to take a train from the airport to home? It's a gamble: the combination of having to book assistance 48 hours in advance and possible flight delays means that he may be stranded in the airport. Taking the train flexibly and spontaneously, as other passengers do, is sadly still not possible for passengers with reduced mobility today in the European Union.

The revision of the EU Rail Passengers' Regulation (1371/2006) could improve his life and the life of millions of other people with reduced mobility

The Improvements

- Pre-notification reduced from 48h to 24h
- Accompanying person – when mandated by rail undertaking – travels free of charge.
- Improvement of accessibility of information in line with EAA
- Reinforcement of the provisions on liability for broken or damaged mobility equipment
- Possibility to establish a single point of contact to manage assistance
- Mandatory disability related training

The Weaknesses

- Pre-notification still exists
- Accessibility of rolling stock and stations remains a big challenge
- Exceptions
- No obligation to include PwD in disability-related trainings
- The provision of assistance can be limited to certain hours (9 to 17h)

Take action to bring your rights to life

- Be aware of [your rights as passenger](#).
- If your rights are not respected, submit your complain to the railway undertaking and, if no success, complain to the National Enforcement body (NEBs). In some cases, [equality bodies can also help](#).
- The European Commission has put in place an [enquiry form for any doubt you might have](#).
- To support our advocacy efforts, you can also share you [case in our discrimination database](#).

Thank you for your attention

The European Disability Forum

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