Introduction

Thank you for taking the time to respond to this public consultation to assess the performance of EURES (European Employment Services). EURES is a network to facilitate the free movement of workers within the EU countries plus Iceland, Liechtenstein, Norway, Switzerland and - until the end of 2020 - the UK (also referred to as ‘EURES countries’).

Would you like to know more about EURES?

☐ Yes
☐ No

N.B.: Although some questions do not allow comments or uploading documents, please note that you will be able to do this at the end of the questionnaire.

1. Public consultation identification questions

About you

Language of my contribution

☐ Bulgarian
☐ Croatian
☐ Czech
☐ Danish
☐ Dutch
☐ English
☐ Estonian
☐ Finnish
☐ French
☐ Gaelic
☐ German
☐ Greek
☐ Hungarian
☐ Italian
Latvian
Lithuanian
Maltese
Polish
Portuguese
Romanian
Slovak
Slovenian
Spanish
Swedish

• I am giving my contribution as
  - Academic/research institution
  - Business association
  - Company/business organisation
  - Consumer organisation
  - EU citizen
  - Environmental organisation
  - Non-EU citizen
  - Non-governmental organisation (NGO)
  - Public authority
  - Trade union
  - Other

• For the purposes of assessing EURES, please indicate if you are responding to this consultation as a representative of:
  - A EURES National Coordination Office (NCO), Member, or Partner
  - A Cross-border partnership (CBP)
  - A Public Employment Service (PES)
  - A Private employment agency
  - Other

• If “Other”, please specify:
  NGO

• First name
  Haydn

• Surname
  Hammersley

• Email (this won't be published)
  haydn.hammersley@edf-feph.org
Organisation name
255 character(s) maximum

European Disability Forum

Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number
255 character(s) maximum
Check if your organisation is on the transparency register. It's a voluntary database for organisations seeking to influence EU decision-making.

57868523887-16

Country of origin
Please add your country of origin, or that of your organisation.

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua and Barbuda
- Argentina
- Armenia
- Aruba
- Australia
- Austria
- Azerbaijan
- Bahamas
- Bahrain
<table>
<thead>
<tr>
<th>Bangladesh</th>
<th>French Southern and Antarctic Lands</th>
<th>Moldova</th>
<th>South Georgia and the South Sandwich Islands</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barbados</td>
<td>Gabon</td>
<td>Monaco</td>
<td>South Korea</td>
</tr>
<tr>
<td>Belarus</td>
<td>Georgia</td>
<td>Mongolia</td>
<td>South Sudan</td>
</tr>
<tr>
<td>Belgium</td>
<td>Germany</td>
<td>Montenegro</td>
<td>Spain</td>
</tr>
<tr>
<td>Belize</td>
<td>Ghana</td>
<td>Montserrat</td>
<td>Sri Lanka</td>
</tr>
<tr>
<td>Benin</td>
<td>Gibraltar</td>
<td>Morocco</td>
<td>Sudan</td>
</tr>
<tr>
<td>Bermuda</td>
<td>Greece</td>
<td>Mozambique</td>
<td>Suriname</td>
</tr>
<tr>
<td>Bhutan</td>
<td>Greenland</td>
<td>Myanmar/Burma</td>
<td>Svalbard and Jan Mayen</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Grenada</td>
<td>Namibia</td>
<td>Switzerland</td>
</tr>
<tr>
<td>Bosnia and Herzegovina</td>
<td>Guam</td>
<td>Nepal</td>
<td>Syria</td>
</tr>
<tr>
<td>Botswana</td>
<td>Guatemala</td>
<td>Netherlands</td>
<td>Taiwan</td>
</tr>
<tr>
<td>Bouvet Island</td>
<td>Guernsey</td>
<td>New Caledonia</td>
<td>Tajikistan</td>
</tr>
<tr>
<td>Brazil</td>
<td>Guinea</td>
<td>New Zealand</td>
<td>Tanzania</td>
</tr>
<tr>
<td>British Indian Ocean Territory</td>
<td>Guinea-Bissau</td>
<td>Nicaragua</td>
<td>Thailand</td>
</tr>
<tr>
<td>British Virgin Islands</td>
<td>Guyana</td>
<td>Niger</td>
<td>The Gambia</td>
</tr>
<tr>
<td>Brunei</td>
<td>Haiti</td>
<td>Nigeria</td>
<td>Timor-Leste</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>Heard Island and McDonald Islands</td>
<td>Niue</td>
<td>Togo</td>
</tr>
<tr>
<td>Burkina Faso</td>
<td>Honduras</td>
<td>Norfolk Island</td>
<td>Tokelau</td>
</tr>
<tr>
<td>Burundi</td>
<td>Hong Kong</td>
<td>Northern Mariana Islands</td>
<td>Tonga</td>
</tr>
<tr>
<td>Cambodia</td>
<td>Hungary</td>
<td>North Korea</td>
<td>Trinidad and Tobago</td>
</tr>
<tr>
<td>Cameroon</td>
<td>Iceland</td>
<td>North Macedonia</td>
<td>Tunisia</td>
</tr>
<tr>
<td>Canada</td>
<td>India</td>
<td>Norway</td>
<td>Turkey</td>
</tr>
<tr>
<td>Cape Verde</td>
<td>Indonesia</td>
<td>Oman</td>
<td>Turkmenistan</td>
</tr>
<tr>
<td>Cayman Islands</td>
<td>Iran</td>
<td>Pakistan</td>
<td>Turks and Caicos Islands</td>
</tr>
<tr>
<td>Central African Republic</td>
<td>Iraq</td>
<td>Palau</td>
<td>Tuvalu</td>
</tr>
<tr>
<td>Chad</td>
<td>Ireland</td>
<td>Palestine</td>
<td>Uganda</td>
</tr>
<tr>
<td>Chile</td>
<td>Isle of Man</td>
<td>Panama</td>
<td>Ukraine</td>
</tr>
<tr>
<td>China</td>
<td>Israel</td>
<td>Papua New Guinea</td>
<td>United Arab Emirates</td>
</tr>
<tr>
<td>Christmas Island</td>
<td>Italy</td>
<td>Paraguay</td>
<td>United Kingdom</td>
</tr>
</tbody>
</table>
Country of residence
- Same as country of origin
- Another EURES country (countries from the EU plus Iceland, Liechtenstein, Norway, Switzerland, and the UK)
- Another country in the world

Publication privacy settings
The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

- **Anonymous**
  Only your type of respondent, country of origin and contribution will be published. All other personal details (name, organisation name and size, transparency register number) will not be published.

- **Public**
  Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.

I agree with the personal data protection provisions

About you: additional identification questions
Please specify the sector(s) in which you are active:

*at most 3 choice(s)*

A - Agriculture, Forestry and Fishing  
B - Mining and Quarrying  
C - Manufacturing  
D - Electricity, Gas, Steam and Air Conditioning Supply  
E - Water Supply; Sewerage, Waste Management and Remediation Activities  
F - Construction  
G - Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles  
H - Transportation and Storage  
I - Accommodation and Food Service Activities  
J - Information and Communication  
K - Financial and Insurance Activities  
L - Real Estate Activities  
M - Professional, Scientific and Technical Activities  
N - Administrative and Support Service Activities  
O - Public Administration and Defence; Compulsory Social Security  
P - Education  
Q - Human Health and Social Work Activities  
R - Arts, Entertainment and Recreation  
S - Other Service Activities  
T - Activities of Households as Employers; Undifferentiated Goods and Services Producing Activities of Households for Own Use  
U - Activities of Extraterritorial Organisations and Bodies

### 2. Views on labour mobility

The questions in this section will ask you about your views on labour mobility between countries in Europe.

Freedom of movement for people within the EU is one of the four fundamental freedoms of the European Union (Article 45 of TFEU). This includes the rights of movement and residence for workers, the rights of entry and residence for family members, and the right to work in another Member State and be treated on an equal footing with nationals of that Member State.

- In your opinion, are people in your country of origin interested in finding a job in another country?  
  - Very interested  
  - Fairly interested  
  - Not interested  
  - I do not know

In your opinion, what are the main reasons for looking for a job in another country?  
*(you may choose multiple options)*

- Lack of job opportunities in the country of residence
- Better working and salary conditions
- Enhancement of job-related skills and competences
Improvement of foreign language skills
Better living conditions
To become familiar with different cultures
Family or social ties in another country
Other

In your opinion, why do employers recruit from another country?
(you may choose multiple options)

- It is difficult to find local workers with the right skills
- Local workers are not interested in the jobs offered
- Foreign workers are less expensive
- To promote a multilingual and multicultural environment in the company
- Other

If "Other", please specify

To help establish international links and find clients abroad

In your opinion, what are the main obstacles for people to find a job in another country?
(you may choose multiple options)

- Difficult to find job vacancies in other countries
- Difficult to find information on living and working conditions in other countries
- Legal obstacles (e.g. recognition of qualification)
- Financial obstacles (e.g. transfer of social security rights, pensions, costs of moving abroad)
- Worse work-life balance
- Leaving family and friends
- Difficult for spouses/partners to find employment
- Lack access to affordable housing, childcare or education
- Cultural barriers
- Language barriers
- Fear of discrimination
- Other

In your opinion, what are the main obstacles for employers to recruit jobseekers from another country?
(you may choose multiple options)

- The cost of hiring jobseekers from another country
- Difficult to obtain guidance from public/private employment services
- Difficult to identify candidates from another country
- Legal obstacles (e.g. recognition of qualifications)
- High wage expectations from jobseekers
- Mismatch of candidates' qualifications and skills, and the vacancy (e.g. level of education)
Language requirements of the organisation
- Difficult to integrate workers from other countries into the company
- Other

• If "Other", please specify

For workers with disabilities from abroad, delays in getting disability assessment recognised and being able to have costs for adjustments in the work placed reimbursed by the State

In your opinion, what are the main obstacles for employment services who offer job opportunities across borders?
(You may choose multiple options)
- There is a lack of demand from jobseekers to seek employment in another country
- There are not enough job vacancies in other countries
- It is difficult to obtain information on employment opportunities available in other countries
- The pre- and post-placement preparation and support to jobseekers are too challenging, cumbersome or costly
- There is a fear of losing human capital and/or brain drain
- Other

• If "Other", please specify

There is a risk of not being eligible for in-work support when starting work in another Member State (this is an issue for many persons with disabilities because they must be reassessed for their disability when moving abroad and this takes a long time)

To what extent do you agree that the free movement of workers has the following effects?

<table>
<thead>
<tr>
<th></th>
<th>I strongly agree</th>
<th>I somewhat agree</th>
<th>I somewhat disagree</th>
<th>I strongly disagree</th>
<th>I do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>It contributes to more and better jobs across Europe (e.g. by decreasing unemployment)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>It helps jobseekers to find employment that suits their skills</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>It helps employers find workers with the right skills</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>It offers businesses a larger pool of candidates to recruit from</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>It improves workers’ skills and competences</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
It improves the quality of job offers

It enhances businesses’ competitiveness and innovation

Please use this space to add any further comment(s) on the effects of free movement of workers

Do you think that there is a further need to boost labour mobility across European countries?

- Yes
- No
- No opinion

Please specify why:

We need to open up freedom of movement to persons with disabilities, prevented from moving because of lack of harmonisation of disability assessment, delays in getting reassessed and difficulties in receiving support they need to work and live their lives.

Which of the following target groups do you think should be ideally prioritised in employment initiatives?

<table>
<thead>
<tr>
<th>Target Group</th>
<th>1 = to be given high priority</th>
<th>2 = to be given medium priority</th>
<th>3 = to be given low priority</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unskilled jobseekers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medium or highly qualified jobseekers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Long-term unemployed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cross-border workers (living in one country and working in another)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Younger workers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Older workers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If “Other”, please specify which group(s) you are referring to:

Workers with disabilities

Please use this space to add any relevant comment(s) on the target group(s) to be prioritised in employment initiatives
Linked to the previous question, which of the following target groups do you think that EURES should prioritise?

<table>
<thead>
<tr>
<th></th>
<th>1 = to be given high priority</th>
<th>2 = to be given medium priority</th>
<th>3 = to be given low priority</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unskilled jobseekers</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Medium level or highly qualified jobseekers</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Long-term unemployed</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Cross-border workers (living in one country and working in another)</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Younger workers</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Older workers</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Other</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
</tbody>
</table>

If “Other” please specify which group(s) you are referring to:

Workers with disabilities

Please use this space to add any further comment(s) concerning the target group(s) to be prioritised by EURES

Employers who recruit abroad and people who look for jobs in other countries need support. To what extent do you agree that the following services cover their needs?

<table>
<thead>
<tr>
<th></th>
<th>I strongly agree</th>
<th>I somewhat agree</th>
<th>I somewhat disagree</th>
<th>I strongly disagree</th>
<th>I do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide general support to find jobs and workers in other countries</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
<tr>
<td>Provide targeted support to specific groups (e.g. young/old jobseekers, companies/workers in border areas)</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
<td>🏆</td>
</tr>
</tbody>
</table>
• Match automatically job vacancies and CVs

• Provide information on living and working conditions in other countries

• Organise online recruitment events

• Provide post-recruitment assistance

Please use this space to add any further comment(s) about the needs of jobseekers and employers in an international context

3. Views on the European Employment Services (EURES)

The following questions will ask specifically about EURES – European Employment Services.

• How familiar are you with EURES?
  - Very familiar
  - Somewhat familiar
  - I have never heard of EURES

• What is your level of interaction with EURES?

  [at least 1 choice(s)]
  - I visited the EURES portal to get information
  - I am a registered user of the EURES portal to use its services
  - I follow EURES on social media
  - I obtained information and advisory services from relevant Employment Services/EURES staff
  - I registered one or more job vacancies with EURES
  - I received assistance to find a vacancy in another country
  - I attended a job fair / other recruitment event organised by EURES
  - I received recruitment and/or job matching and/or job placement support
  - I received support under the Targeted Mobility Schemes (e.g. Your first EURES job, Reactivate)
  - I received support from the Cross-Border Partnerships
  - Other

• If "Other", please specify

  The European Disability Forum follows the activities of EURES
To what extent do you agree with the following statements concerning EURES?

<table>
<thead>
<tr>
<th>Statement</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ I strongly agree</td>
</tr>
<tr>
<td>EURES provides relevant and modern employment services in line with the needs of European workers and employers</td>
</tr>
<tr>
<td>EURES contributes to the mobility of workers</td>
</tr>
<tr>
<td>EURES offers useful support and information to jobseekers/employers in their search for jobs/candidates</td>
</tr>
<tr>
<td>EURES provides quality information on living and working abroad (such as employment conditions)</td>
</tr>
<tr>
<td>EURES is well known among jobseekers</td>
</tr>
<tr>
<td>EURES is well known among employers</td>
</tr>
<tr>
<td>EURES provides services efficiently (i.e. achieves the best possible results given the resources invested)</td>
</tr>
<tr>
<td>EURES complements other European initiatives on employment and mobility (e.g. European Structural and Investment Funds, Employment and Social Innovation programme) without duplicating them</td>
</tr>
<tr>
<td>EURES complements other national initiatives on employment and mobility without duplicating them</td>
</tr>
<tr>
<td>More can be done with EURES than with national resources only, to promote jobs and mobility</td>
</tr>
</tbody>
</table>

• In your opinion, is there a need to improve EURES and its tools and services in the future?
  ☐ Yes
  ☐ No
  ☐ No opinion

Please specify
More needs to be done to target workers with disabilities and to support them in enjoying their right to freedom of movement in the EU.

Please feel free to add anything else about your experience with EURES.

3000 character(s) maximum

4. Concluding questions

You may share any additional remarks or statement(s) regarding the topic of this public consultation here.

NB: Remember to remove any personal information from these documents in case you have opted for publication of your contributions in an anonymised way.

3000 character(s) maximum

We need to see more emphasis on supporting persons with disabilities in being able to enjoy their right to freedom of movement in the EU. Support for persons moving abroad for work, on how and where they can find the support they need to be able to do their work to the best of their abilities, and in having their disability assessment from their home country recognised when abroad, is crucial.

You may upload any position paper(s) or other document(s) regarding the topic of this public consultation here.

NB: Remember to remove any personal information from these documents in case you have opted for publication of your contributions in an anonymised way.

The maximum file size is 1 MB
Only files of the type .pdf,.txt,.doc,.docx,.odt,.rtf are allowed

Would you like that we contact you through the email you provided in the introduction to participate in a more detailed online survey about EURES?

☐ Yes
☐ No

Contact

EMPL-D1-UNIT@ec.europa.eu